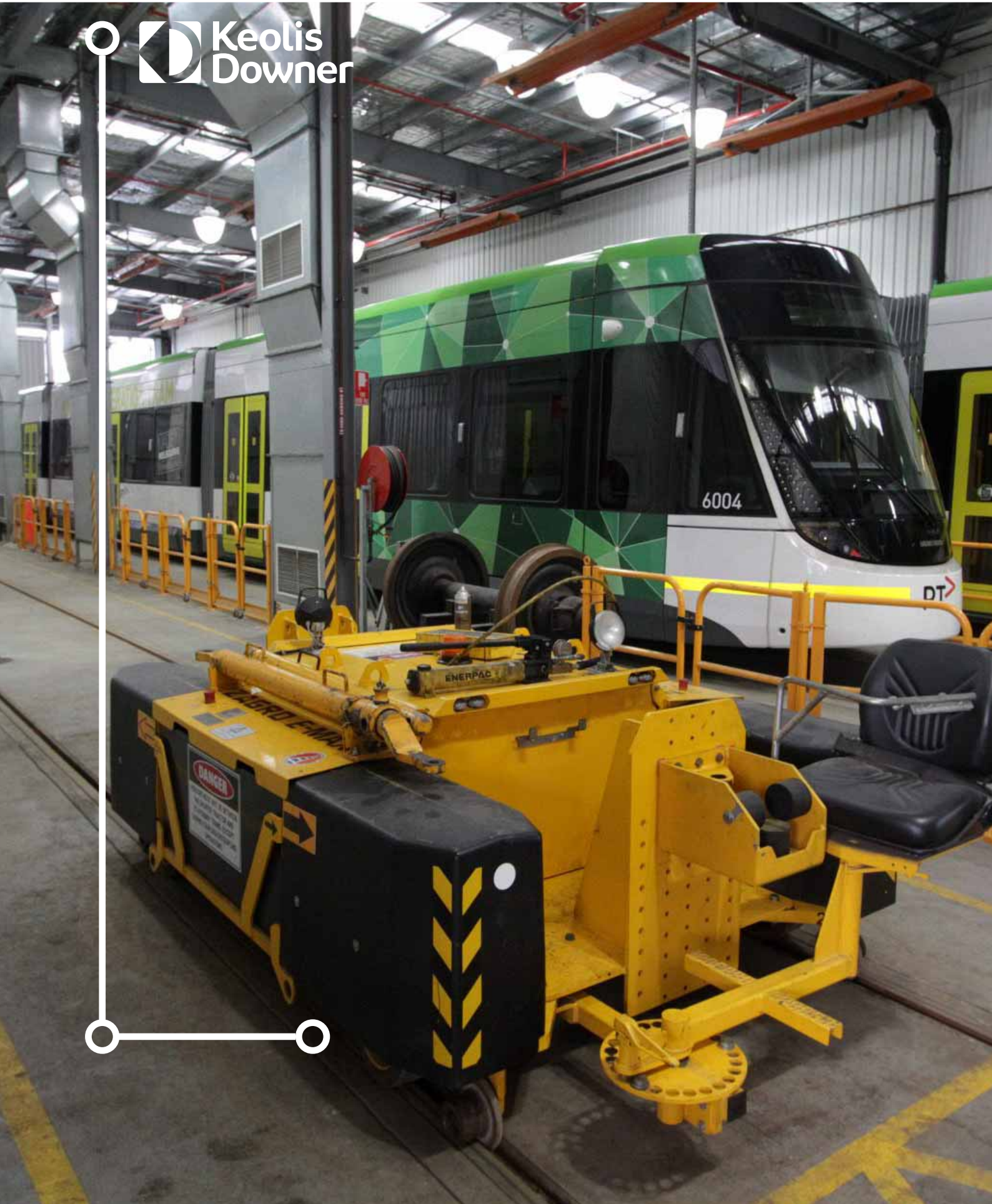


# FACT SHEET

**CAPABILITY:**  
PROJECT DELIVERY





## Definition

Project delivery is the complex task of ensuring an infrastructure project moves from conception to reality, on-time and on-budget.

## The Project Delivery Challenge

Governments are investing record levels in public transport in order to respond to population growth and the resultant strains on quality of life. Public transport authorities specifically, face a challenge to deliver the transport infrastructure demanded by the community. In addition to securing funding and the planning approvals process, securing trusted partners from the private sector to deliver a piece of infrastructure is vital.

As experienced project delivery experts, Keolis Downer has the necessary skills, expertise and processes to ensure a smooth transition from outcome to output, allowing concepts and ambitions to become reality.

## Recent Success with Major Projects

In the light rail market in Australia, Keolis Downer has delivered and is delivering key projects such as the commissioning and introduction of the E-class trams to Melbourne, the overhaul of the Preston tram depot in Melbourne and with our GoldLinQ partners, G:link, the Gold Coast light rail.

The E-class trams are the latest trams for Melbourne. Built by Bombardier Transportation and largely assembled in Melbourne, Keolis Downer is playing the key role of commissioning, testing and introducing the 50 trams into service (by 2017). We have utilised experts from Downer and Keolis to help oversee the process, bringing world leaders in rolling stock manufacture and maintenance to Australia and New Zealand. This team is managing the introduction of the new fleet, and the cascading of older trams around the network, as well as the institutionalisation of best practice systems and processes.

Keolis Downer has also reviewed and updated its Project Management System and appointed key staff to ensure capacity to deliver multiple projects. Keolis Downer is managing more than \$250 million of projects on behalf of its client, Public Transport Victoria (PTV). PTV recently emphasised that it was crucial that its transport partners had the ability and the expertise to manage such projects.

The E-class trams project included the creation of a new depot in a heritage building in Preston and the closure of the existing East Preston depot. The government will reap a benefit as the East Preston site can be redeveloped for residential and commercial purposes for the first time in over a century.

The \$200 million iconic Preston depot project is a key source of pride for Keolis Downer and its partners. Lessons from previous projects have been applied and the depot will feature operations and maintenance capabilities with a yard management system, night servicing and planning already factored in for the larger tram expected to be procured after the E-class. The site also features an Australian first tram simulator for safe training of drivers. The new depot will be fully open in the first half of 2016 but has been designed with a whole of life focus and cognisant that this will be a major transport asset for the State of Victoria for decades to come.

Project delivery is very much core business for Keolis Downer

On the Gold Coast, Keolis Downer is a key player in the GoldLinQ consortium which was appointed to deliver the Gold Coast Light Rail (G:link) as a PPP in 2011. We applied our experience of overseeing the development of 20 light rail systems over the past 15 years to ensure a successful launch. Early operator involvement was a central component to success on the Gold Coast ensuring the lessons of international projects could be transferred to Australia.

The network was delivered on time and on budget and is already exceeding expectations in terms of patronage. It has also triggered a \$6 billion surge of investment across the light rail corridor. Stage 2 of the network has now been approved to be ready in time for the 2018 Commonwealth Games with further stages being planned or contemplated.

Keolis Downer's capacity can be applied to transport projects in Australia. A key part of such discussions is the early involvement of operators in the pre-design phase. This reflects lessons and experience from other jurisdictions. Keolis Downer has proven ability as both a project manager and operator with the capacity to manage ongoing whole-of-life asset management.

There are four key reasons to choose Keolis Downer as a project delivery partner:

- We have a record of delivering on time and on budget
- We have long-term relationships with key suppliers and proven partnerships
- We are well regarded by government clients, regulators and private clients
- We have extensive experience in the delivery of transport projects, large and small in Australia, the UK, Europe, and the USA.

Where can our project delivery expertise be applied in Australia / NZ?

Why choose Keolis Downer to deliver this capability?

### Contact details: