

FACT SHEET

NETWORKS: HORNIBROOK BUS QLD



Partnership is at the core of the Hornibrook approach. Through Hornibrook, Keolis Downer is the only bus operator holding contracts with both TransLink and Brisbane Transport





Overview

Hornibrook operates route and school bus services on the Redcliffe Peninsula adjacent to the magnificent Moreton Bay in Brisbane's northern suburbs. We service the train stations at Sandgate and Petrie to give our customers access to the vast QR network and also operate services from Redcliffe into the Brisbane CBD.

In addition to its main contract with TransLink, Hornibrook is the only company to sub-contract to Brisbane Transport. This arrangement was made possible because of the strong relationship that has been established between the two entities, based on a foundation of trust.

Facts & Figures

Staff:	125
Vehicle kms:	Over 3 million pa
Vehicles:	89 (including 28 providing sub-contracted services to Brisbane Transport)
Passengers:	3 million pa
Services: over	170,000 pa
Client:	TransLink
Contract dates:	Current contract has been extended to September 2016; a new contract will be negotiated with effect from October 2016
Accreditations:	Safety: AS/NZS 4801
	Quality: AS/NZS ISO 9001:2008
	Environment: AS/NZS ISO 14001:2004

Did You Know?

- One of the key focuses for our business is enhanced driving training to reduce 'fuel burn' and enable other efficiencies. This has led to a reduction in fuel use which reduces costs and benefits the environment
- Employee loyalty and a strong culture of teamwork are the key factors in the success of Hornibrook. By way of example, our longest serving employee has just passed his 47th anniversary in the business. In his 60s, he is in great health and intends to pass his half century with Hornibrook
- Hornibrook is very keen to play its role in a multimodal network and to ensure that service and timetable changes deliver the best outcome for customers. The Moreton Bay Rail Project (MBRT) is a \$1.147 billion, 12.6 kilometre extension of the QR rail network from Petrie to Kippa-Ring with six new stations. The new rail services will require new feeder bus services to the current and new stations. Hornibrook will manage the new services when the project is complete in the first half of 2016 and is working with TransLink to ensure these new services are focussed on the customers' door-to-door journey. In addition to the new services there will be an extension of hours and increased frequency for existing routes
- Hornibrook developed a depot near what is now the famous North Lakes development managed by Stockland. Now there are over 20,000 dwellings in one of the growth areas of Brisbane and the local community is the beneficiary of the new bus services that we are now providing.

